

# VENTUS

The winds of change are blowing through Access Service...

After nearly two years of consultation, creation and configuration, Access Service is pleased to inform the University community that the new Student Services Management suite created by the SASS IT team is ready for implementation. Other SASS services have migrated to Ventus in recent months, and on May 1, 2013, Access Service will follow suit and adopt Ventus' Accommodation Management application.

The Accommodation Management application was designed to decrease the work required of students with disabilities, to streamline, simplify and speed up communication between parties, and to facilitate information sharing between all of the partners in the accommodation process. Feedback from professors and course instructors that Access Service has collected over the years has proven extraordinarily helpful in identifying how Ventus can help Access Service better respond to professors' needs.

In particular, professors have noted that they want to provide the correct support to students, but that often they cannot because they do not get the necessary information about students' accommodations. Professors have also expressed frustration that the provision of exam accommodations at Access Service depends on students to submit requests, given the regularity with which students miss the deadline to do so. They have also voiced concern about the growing wait times for students to obtain documentation that they require.

Ventus was designed to address these concerns, and others. The short information sheets attached are designed to give professors an overview of how the changes that will affect them. Ventus for staff and students, as well as the online forms for professors go live on May 1, 2013. Over the course of the summer, additional material and information will be added to Access Service's website.

Thank you for your support during this transition.

Yours truly,

Access Service